

Sun Life Financial in *Ireland*



Sun Life Financial's Ireland operation is based in Waterford and provides software development, business administration and technical support services for our worldwide businesses. Established in 1998, we have grown to become both an active member and a top employer in the Waterford business community, awarded one of the Top 50 Companies to Work for in Ireland.

Key information

Years of operation	Since 1998
Employees	370 ¹
Vice-President and Managing Director	Patrick Bruen
Head office location	Waterford

¹ At December 31, 2011.

Services

SOFTWARE DEVELOPMENT

We provide services at all stages of the software life cycle, from assessing a project's feasibility through developing the software and providing ongoing production support.

TECHNICAL SUPPORT

We provide support 24 hours a day, seven days a week to more than 10,000 employees worldwide. In Canada, we provide our services in English and French.

BUSINESS ADMINISTRATION

We provide business administration services to our life insurance, annuities, group and voluntary businesses in the U.S.



Awards and achievements

- We have received the Excellence Through People accreditation from FAS Ireland's Training and Employment Authority every year since 2006 in recognition of our commitment to employee training and development.
- We have received the ISO 9001 certification from the International Organization of Standardization every year since 1999.

Additional information

- Our parent company, Sun Life Financial Inc., was named one of the 2012 Global 100 Most Sustainable Corporations in the World for the sixth year – one of six corporations in Canada and the only North American insurance company in the listing.
- Sun Life Financial Inc. is listed on the Toronto Stock Exchange (TSX), New York Stock Exchange (NYSE) and the Philippine Stock Exchange (PSE) under the ticker symbol SLF.
- The Sun Life Financial group of companies, which has total assets under management of \$466 billion², is a well-capitalized organization with a diversified group of businesses across multiple geographies and strong underlying customer franchises.

Contact information

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