# Q4'19

### Results fact sheet



OUR AMBITION IS TO BE ONE OF THE BEST INSURANCE AND ASSET MANAGEMENT COMPANIES GLOBALLY

A growth strategy focused on high ROE and strong capital generation through leading positions in attractive markets globally







OFFICES IN 26 COUNTRIES(2)

\$1,099B \$17.4B

Gross claims & benefits paid in 2019

Assets under management (AUM)(2,3) Shareholder Return

(per annum) over the past 5 years(2)

# Q4'19 and 2019 highlights

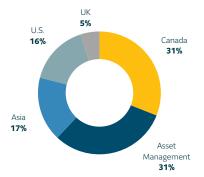


| FINANCIAL RESULTS(3)  | Q4'19    | CHANGE<br>FROM 2018 |         | 2019     | CHANGE<br>FROM 2018 |        |
|-----------------------|----------|---------------------|---------|----------|---------------------|--------|
| REPORTED NET INCOME   | \$719M   | _                   | 24%     | \$2,618M | <b>A</b>            | 4%     |
| UNDERLYING NET INCOME | \$792M   | <b>A</b>            | 10%     | \$3,057M | <b>A</b>            | 4%     |
| UNDERLYING EPS        | \$1.34   | <u> </u>            | 13%     | \$5.16   | <b>A</b>            | 6%     |
| REPORTED ROE          | 13.6%    | <u> </u>            | 270 BPS | 12.3%    | <b>A</b>            | 20 BPS |
| UNDERLYING ROE        | 15.0%    | _                   | 140 BPS | 14.3%    | <b>A</b>            | 10 BPS |
| INSURANCE SALES       | \$1,402M | <u> </u>            | 7%      | \$3,524M | <b>A</b>            | 11%    |
| WEALTH SALES          | \$44.9B  | _                   | 24%     | \$159.0B | _                   | 16%    |
| VALUE OF NEW BUSINESS | \$337M   | _                   | 9%      | \$1,206M | <b>A</b>            | 5%     |
| AUM                   | \$1,099B | <b>A</b>            | 16%     | \$1,099B | <b>A</b>            | 16%    |

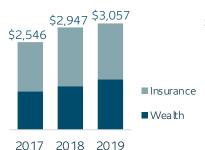
# A balanced & diversified business model



#### 2019 UNDERLYING NET INCOME BY BUSINESS GROUP(3)



UNDERLYING NET INCOME BY BUSINESS TYPE(3,5) (C\$ MILLIONS)



#### MEDIUM-TERM OBJECTIVES(1)

AVERAGE UNDERLYING EPS GROWTH: 8-10% PER ANNUM

UNDERLYING ROE: 12-14%

TARGET DIVIDEND PAYOUT RATIO: 40-50%

Figures as at December 31, 2019 and in C\$, unless otherwise stated

| TICKER (TSX & NYSE)          | SLF     |
|------------------------------|---------|
| TSX SHARE PRICE              | \$59.21 |
| NYSE SHARE PRICE (USD)       | \$45.57 |
| MARKET CAPITALIZATION        | \$34.8B |
| COMMON SHARES<br>OUTSTANDING | 587.8M  |
| BOOK VALUE PER SHARE         | \$35.97 |
| 2019 DIVIDEND PER SHARE      | \$2.10  |
| 2019 DIVIDEND YIELD          | 3.9%    |
| 2019 TOTAL DIVIDENDS PAID    | \$1.24B |
|                              |         |

#### FINANCIAL STRENGTH RATINGS(4)

| S&P       | AA  |
|-----------|-----|
| MOODY'S   | AA3 |
| A.M. BEST | A+  |
| DBRS      | AA  |

# Capital strength (3)



143%

LICAT ratio for Sun Life Financial \$2.3B

Cash at the holding company(6)

Financial leverage ratio(3) (25% target)

# Our growth strategy and highlights from Q4'19 (🖾





#### A LEADER IN INSURANCE AND WEALTH SOLUTIONS IN OUR CANADIAN HOME MARKET

- GRS grew sales 19% over prior year driven by strong Defined Benefit Solutions sales of \$1.5 billion as we continue to shape the market by bringing customized and innovative solutions to companies to assist them in de-risking their pension plans
  • Sun Life Global Investments (SLGI) AUM of \$29 billion<sup>(3)</sup>; 27%
- growth over prior year
- 98%, 100%, and 84% of SLGI Granite Managed Portfolio retail assets exceeded their peer median for five-, three-, and oneyear performance, respectively(7)

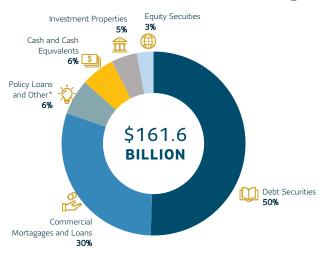
#### A LEADER IN U.S. GROUP BENEFITS

- Completed the major milestones of our integration of the employee benefits business acquired in 2016, which includes reaching our full target of US\$100 million in pre-tax run-rate synergies on schedule
- Surpassed 10,000 families on the Sun Life + Maxwell Health platform, which was launched earlier in 2019, enabling more families to make better choices for insurance protection
- Medical stop-loss business in-force increased to US\$1.9 billion, up 17% from the same period in 2018
- After-tax profit margin for U.S. Group Benefits of 7.3%<sup>(3,8)</sup>

### General account invested assets



AΜ



Invested assets as at December 31, 2019

\*Consists of: Other invested assets (3%), Policy loans (2%), Derivative assets (1%).

99% of our debt securities are investment grade or higher

### Events calendar (



March 26, 2020 May 5, 2020

National Bank Financial Services Conference Annual Meeting and 1st Quarter 2020

Financial Results

2<sup>nd</sup> Quarter 2020 Financial Results July 29, 2020

Click here for Earnings News Release and other quarterly materials

#### A LEADER IN GLOBAL ASSET MANAGEMENT

- · Entered into an agreement with InfraRed Capital Partners, a global infrastructure and real estate investment manager, to purchase 80% of the company and the ability to acquire the remaining interest in the
- · MFS achieved U.S. retail net inflows for the fourth consecutive quarter, demonstrating the continued strength of MFS's performance and brand
- Pre-tax net operating profit margin ratio for MFS of 40%(3) for Q4 2019
- 93%, 93% and 98% of MFS's U.S. retail mutual fund assets ranked in the top half of their Lipper categories based on ten-, five-, and three-year

#### A LEADER IN ASIA THROUGH DISTRIBUTION EXCELLENCE IN HIGHER GROWTH MARKETS

- In Vietnam, signed a 15-year bancassurance partnership with Tien Phong Commercial Bank, a digital leader in Vietnamese banking
- In Indonesia, became the preferred partner to Nobu National Bank by signing an expanded distribution agreement
- Commenced sales of Sun Life's sharia-based products via our exclusive bancassurance partnership with Bank Muamalat Indonesia, a pioneer in the Islamic banking industry
- Sun Life Hong Kong Ltd. has been assigned "AA-" long-term issuer credit and financial strength ratings by S&P Global Ratings

## Achievements & recognition





Global 100 Most **Sustainable Corporations** 

**Dow Jones** Sustainability Indices In Collaboration with RobecoSAM 🐽 Dow Jones Sustainability

Index



Bloomberg Gender-Equality Index



Best Places to Work for LGBTQ Equality



Canada's Best 50 Corporate Citizens



Top 10 for Governance **Practices** 



Canada's Top Employers for Young People



FTSE4Good

### Investor Relations contacts



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() The objectives are based on underlying net income measures. The objectives are forward-looking non-IFRS financial measures and are not earnings guidance. Additional information is provided in our 2019 annual MD&A under the heading "Forward-looking Statements - Medium-Term Financial Objectives" and under the heading "Overview - Financial Objectives". As at December 31, 2019. Includes Asia joint ventures. Am Amagement uses certain non-IFRS measures such as underlying net income (loss), underlying EPS, underlying ROE, assets under management, sales, value of new business, after-tax profit margin for U.S. Group Benefits, financial leverage ratio, pre-tax net operating profit margin for MFS and information calculated on a constant currency basis. These measures should not be viewed as an alternative to measures of financial performance determined in accordance with IFRS. Antings are for Sun Life Assurance Company of Canada, <sup>5</sup> Wealth underlying net income includes results of Individual Wealth and Group Retirement Services in Canada, Asset Management, and the Company's wealth businesses in Asia, <sup>6</sup> Cash at the holding company includes cash and other liquid assets to un Life Financial Inc. and its wholly-owned holding companies. <sup>7</sup> Based on the Funds' Series F returns against their respective Canadian Investment Funds Standards Committee ("CIFSC") peer group. 👸 After-tax profit margin for U.S. Group Benefits is calculated on underlying net income as a percentage of net premiums on a trailing four quarters basis.

Additional information concerning non-IFRS financial measures and reconciliations to IFRS measures are included in our annual and interim MD&A. EPS measures refer to fully diluted EPS,

unless otherwise stated. The items excluded in determining underlying income measures are set out in the 2019 Annual MD&A in Section L - Non-IFRS Financial Measures. All data is in C\$

unless otherwise noted.