



Our Commitment to Sustainability

Sun Life Financial 2017 Highlights

At Sun Life, our Purpose is to help our Clients achieve lifetime financial security and live healthier lives. Our focus on sustainability helps us bring this purpose to life.



EMPLOYEES:
34,000



ADVISORS:
112,900



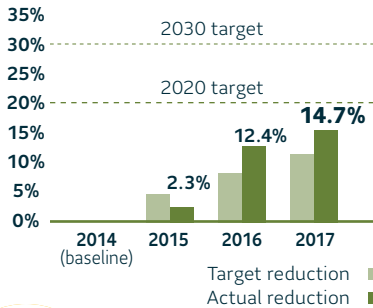
OFFICES IN
26 countries



ENVIRONMENTAL RESPONSIBILITY

Improving our environmental performance and embedding environmental, social and governance factors into our investment decisions. We see the links between a healthy planet and a healthy economy.

On track to reach new global GHG emissions intensity reduction targets



100%
investments analyzed for
ESG factors



\$1 billion - 2017
\$5 billion - Total
investments in clean and renewable
energy projects



5%↓
energy use intensity (kWh/ft²)
since 2015



69%
waste diversion rate in our major
office sites in Canada



COMMUNITY WELLNESS

Contributing to the health and well-being of individuals and families and directly investing in the communities where we live and work.



\$11.4 million
donated to community organizations



31,700 hours
volunteered by employees



\$22 million
committed to diabetes initiatives,
since 2012



\$250 million +
invested in sustainable transportation projects



\$300 million +
invested in healthcare infrastructure projects

All figures as at and for the year ended December 31, 2017, unless otherwise noted.

Life's brighter under the sun

#SunLifeSustainability





ORGANIZATIONAL RESILIENCE

Innovating for our Clients and creating an inclusive, healthy environment for our employees, so that we continue to serve our Clients for generations to come.



650+

Client correspondence documents improved using plain language



Invested in cybersecurity

to safeguard our networks and protect our Clients' personal information

Representation of women

36%

Board level



33%

Senior management

46%

Middle management

63%

Staff level



Improving access to financial protection:

Mobile life microinsurance

launched by Sun Life Malaysia



GOVERNANCE & RISK MANAGEMENT

Doing the right thing for our Clients, employees, shareholders and communities. We're setting the tone for transparency and trust throughout the organization.



99%

of employees completed annual training on the Code of Business Conduct



Top 10 for governance practices

in the Globe and Mail Report on Business Board Games review

Outstanding CEO of the year®

awarded to Sun Life President and CEO, Dean Connor

Global privacy commitment

to help ensure that personal information remains private and confidential

DEMONSTRATING OUR LEADERSHIP



To learn more, read our 2017 Sustainability Report at sunlife.com/sustainability.

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