

SunTerm Client Guide



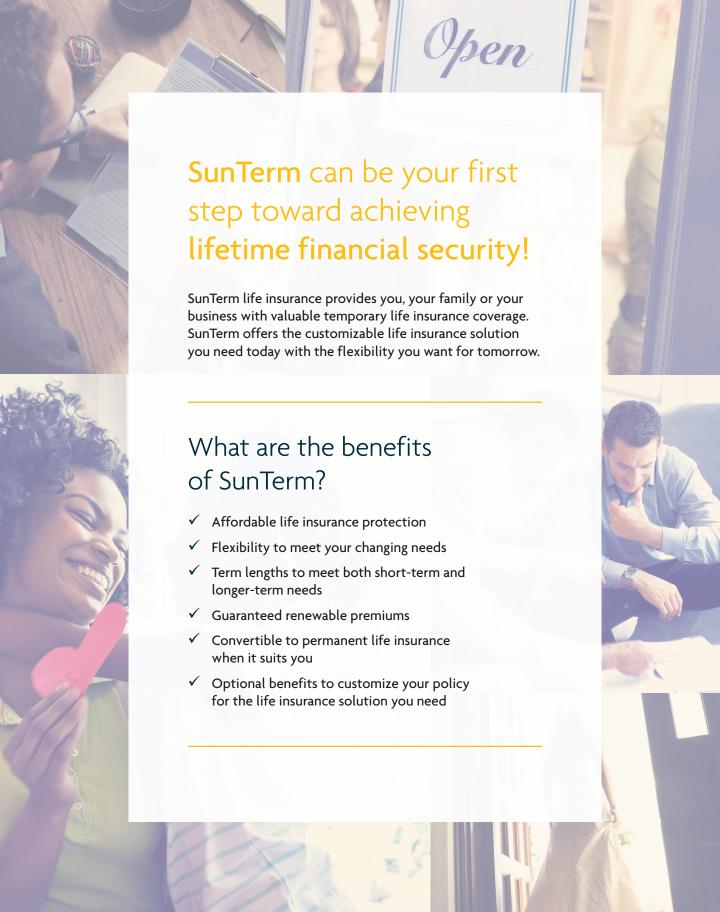








A PRACTICAL GUIDE TO HELPING YOU ACHIEVE A LIFETIME OF FINANCIAL SECURITY



How can SunTerm meet my family life insurance protection needs?

SunTerm can be a cost-effective protection solution to meet the needs of your entire family. It provides a tax-free benefit at your death that can:

- > provide funds to pay off a mortgage or other debts
- > fund your children's post-secondary education
- replace your income
- > create an estate for your heirs or leave a bequest to charity

SunTerm and the optional Child term benefit provide coverage for your entire family under one policy. It gives the option to purchase additional insurance for a child in an amount of up to 10 times the Child term benefit. This guarantees the insured child's future insurability.

How can SunTerm meet my business life insurance protection needs?

As a business owner, protecting your company is one of your top priorities. SunTerm insurance is a cost-effective solution that can provide a tax-free benefit at death to:

- > protect your business against the loss of a key employee
- > pay off business loans or lines of credit
- fund buy-sell agreements

SunTerm's multiple lives feature lets you insure up to five business partners under one policy. The optional Business value protection benefit and the Partner protection benefit give you more options to customize a solution for your growing business.

What term lengths are available with SunTerm?

SunTerm offers 10-, 15-, 20- and 30-year term lengths. Premiums are level and guaranteed for the selected term length. For example, a 30-year term length means premiums stay the same for 30 years, but will renew and increase after the 30-year term ends.

Issue ages: T10: 18-75 T15: 18-70 T20: 18-65 T30: 18-55

Your advisor can help you choose the term or terms best for you, your family or business.

SunTerm's multiple coverage feature gives you the option of having different term lengths in one policy. For example, you may want to combine a 30-year term length to protect your mortgage and a 15-year term length to pay for your children's future education expenses, all in one policy. This gives you the opportunity to have a life insurance solution tailored to your specific needs.

What coverage options are available?

SunTerm gives you the flexibility to choose from single, joint first-to-die and multiple life coverage options.

- > Single life policies insure one person.
- > Joint first-to-die policies insure two people and pay a tax-free death benefit on the first death of the insured persons. Survivor benefits allow the survivor to buy new insurance without providing medical information.
- > Multiple life policies allow you to insure up to five people under one policy.

SunTerm is renewable and convertible. What does that mean?

SunTerm is renewable until the policy anniversary nearest the insured person's 85th birthday or policy anniversary nearest the oldest insured person's 85th birthday for joint first-to-die policies. Premiums will renew based on the selected term length. For example, if you purchase SunTerm 20 coverage, premiums will remain level for the initial 20-year period. At the end of 20 years, they'll renew at a higher rate and remain level for the next 20 years and so on, until age 85. Renewal occurs automatically and no medical evidence is required. Your initial and renewal premiums are guaranteed for the life of the policy.

Convertibility is one of the most valuable features available with SunTerm. As your life insurance needs are likely to change over time, SunTerm gives you the flexibility to change with them. You can convert your term insurance coverage to an eligible permanent life insurance policy without providing additional medical evidence regardless of your health at the time of conversion. Conversion must be done before the policy anniversary nearest the insured person's 75th birthday, or policy anniversary nearest the oldest insured person's 75th birthday for joint first-to-die coverages.

Can I change my term length?

Yes. Depending on your age, you can change your SunTerm 10 or Term 15 policy to a Term 20 or Term 30 policy within five years from policy issue. This gives you the added flexibility to cover longer-term temporary insurance needs without providing medical evidence.

Can I qualify for preferred rates based on my health?

Yes. SunTerm offers preferred underwriting based on age and the amount of insurance coverage you're applying for. The premium you pay will be based on your health and lifestyle.

When does the SunTerm coverage end?

As long as premiums continue to be paid, coverage will end at the policy anniversary nearest the insured person's 85th birthday. For joint first-to-die policies, coverage will end at the policy anniversary nearest the oldest insured person's 85th birthday.

Is there a difference if premiums are paid monthly or annually?

You can choose to pay premiums annually or by monthly pre-authorized chequing. If you pay monthly, premiums are slightly higher. To calculate the monthly premium, multiply the total annual premium by 0.09. For example, if the annual premium is \$400, the monthly premium is \$400 X 0.09, which equals \$36 or \$432 per year.

Optional benefits

It's important to have a life insurance solution that meets your needs. With a full range of optional benefits available, you can design the plan you need.

Renewal protection benefit – If your present insurance need extends beyond 10 years, you might want to purchase the Renewal protection benefit (available with SunTerm 10). It offers the option of paying a small additional premium today to have lower renewals and more affordable premiums in the future compared to a SunTerm 10 policy without this benefit.

Child term benefit 1 - Provides insurance protection for your children and future children until each child reaches age 25. Children insured under this benefit will be able to purchase additional insurance for an amount of up to 10 times the Child term benefit, without providing additional medical information. Premiums for this benefit are payable for a maximum of 20 years.

Accidental death benefit - Provides an additional benefit to the beneficiary if the insured person dies accidentally.

¹ If your child is one of the persons insured under a life insurance policy and dies before the age of 15 days, the death benefit will not be paid and all premiums paid for the insurance will be returned to the owner.

Total disability waiver benefit ² – Continues the valuable insurance coverage if an insured person becomes totally disabled and isn't able to earn an income between their 18th and 60th birthdays. While an insured person is disabled, we will pay the premiums for the SunTerm insurance and any optional benefits.

Owner waiver disability benefit² – Maintains the valuable life insurance coverage if the policy owner becomes disabled and isn't able to earn an income. While the policy owner is disabled, we will pay the premiums for the SunTerm insurance and any optional benefits.

Guaranteed insurability benefit – Provides you with the option to buy additional insurance protection without providing medical evidence of insurability on an attained age basis. You can purchase coverage every three years or after life events such as marriage or the birth of a child, starting at the policy anniversary nearest the insured person's 18th birthday.

Business value protection benefit – Gives you the opportunity to increase insurance coverage for your business as it grows in value over time. With the Business value protection benefit, the policy owner can purchase additional insurance coverage based on the increased value of the business without providing medical evidence.

Partner protection benefit – Designed for businesses with three or more partners, this benefit provides guaranteed insurability if one of the business partners dies. The benefit allows the policy owner to purchase additional life insurance on the surviving insured business partners after the death of the first insured without providing medical evidence.

This guide has been designed to provide you with an overview of the features and benefits available with SunTerm. For more details, please talk to your advisor.

² You do not qualify for this benefit if the disability is directly or indirectly caused by or associated with the insured person committing or attempting to commit a criminal offence.

Choosing a custom solution

Your situation is unique. With the help of your advisor, you can customize your SunTerm policy to meet your needs today with a view to your changing needs in the future. Sun Life Financial and SunTerm can put you on your way to achieving lifetime financial security.

Why choose Sun Life Financial?

Sun Life Financial is a leading international financial services organization. In Canada, we started selling life insurance in 1871. Since then, our commitment to helping people achieve lifetime financial security through market-leading products, expert advice and innovative solutions has made us a household name – a name that people trust.

For the fifth straight year, we were voted by Canadians as the "Most Trusted Life Insurance Company" in the Reader's Digest 2014 Trusted Brands Survey. In this survey, people were asked to consider whether the brands possessed several attributes including superior quality, excellent value, an understanding of its customer's needs and whether they would recommend the brand to others. We're honoured by this award and your continued trust in us.

