

Important message from Sun Life about your new drug plan

Welcome to Sun Life!

Your new benefits plan includes our prior authorization and reference drug programs.

Prior Authorization

Prior authorization requires pre-approval for coverage of drug therapies based on medical criteria. You can find a list of the drugs and forms by going to mysunlife.ca/priorauthorization. You'll need your policy number to access the forms.

Reference Drug Program

The reference drug program groups certain drugs into treatment categories. The program bases reimbursements on the most cost-effective drug in each category. You'll have a 6-month transition period from the date your policy starts with Sun Life. Throughout the transition period, we'll continue to reimburse you at current levels. During this time, you can speak to your doctor about switching to the Reference Drug. Switching can help manage any out-of-pocket costs. The enclosed brochure has more details on the program.

If your previous carrier reimbursed you or your dependents for a drug that is part of our prior authorization program and/or reference drug program within 120 days prior to the effective date of your Sun Life plan, these exceptions have been added to your file. You do not need to submit a prior authorization form or drug exception form.

From time to time we may ask you for information about the clinical effectiveness of your drug therapy. This could impact your eligibility for ongoing coverage.

If you have any questions, please contact the Sun Life Client Care Centre at **1-800-361-6212**.

Life's brighter under the sun

Group Benefits are provided by Sun Life Assurance Company of Canada, a member of the Sun Life group of companies.
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