

Terms and Conditions for Sun Life Financial My Sun Life HK app e-cash coffee voucher Promotion

1. The following Terms and Conditions are applicable to the e-cash coffee voucher promotion (“Promotion”) organized by Sun Life Hong Kong Limited (“Sun Life”) for its My Sun Life HK app (“app”). You are deemed to have accepted and agreed to be bound by the Terms and Conditions by logging on to the app.
2. The Promotion period runs from March 5, 2018 at 00:00am to March 31, 2018 at 11:59pm, Hong Kong time.
3. The Promotion is open only to holders of in-force policies issued by Sun Life who are not also employees or advisors of Sun Life (“Clients”).
4. The first 100 Sun Life clients each day who have a valid mobile number on our records and have successfully downloaded and logged on to My Sun Life HK app during the Promotion period will each receive a prize. The prizes will be sent via SMS to Clients in two batches, using mobile phone numbers on our records. The first batch will be sent on March 19, 2018 and the second batch will be sent on April 9, 2018. Each Client may receive only one prize in the Promotion period.
5. Prize of the Promotion is “one Pacific Coffee HK\$50 e-cash coffee voucher.”
6. The prize is provided by an external merchant. Sun Life is not the supplier of the prize to be awarded. To the fullest extent permitted by applicable laws, Sun Life offers no warranty or representation whatsoever, express, implied or statutory, in relation to the prize including but without limitation, the merchantable quality and fitness for purposes in respect of the prize and shall have no obligation or liability whatsoever in relation thereto. All disputes arising from the prize shall be resolved between the Client and the external merchant.
7. The prize cannot be transferred or redeemed for cash, and are subject to the terms and conditions of the relevant merchant. Once the prize is downloaded, a Client is deemed to have accepted and agreed to be bound by the ‘Terms and Conditions for Pacific Coffee HK\$50 e-cash coffee voucher’ which are attached to the prize.
8. Sun Life shall not be liable to any person for any personal injury, death, loss or damage directly or indirectly caused by the Promotion or the prizes; including but not limited to loss of earnings, profits or goodwill, or loss or damage arising from mistakes in the collection or processing of

any information, miscalculation of opportunities, malfunctioning of any computer or communication devices, the lack of or inadequacy of any services provided by third parties, or information transmission error or loss of information due to technical errors.

9. Sun Life reserves the right to amend these Terms and Conditions and to vary or terminate the Promotion at any time without prior notice. In the event of disputes, the decision of Sun Life shall be final and binding.
10. These Terms and Conditions are governed by and must be construed in accordance with the laws of HKSAR.