

Checklist - Living Benefit Claim Requirements Critical Condition Rider (CCR)



Important Reminders:

- Submit only certified true copies
- Documents submitted will not be returned

Basic Claim Requirements

1. **Claimant's Statement** [form to be supplied by Sun Life of Canada (Phils.), Inc.]
2. **Attending Physician's Statement** [form to be supplied by Sun Life of Canada (Phils.), Inc.]
3. **Authorization** [form to be supplied by Sun Life of Canada (Phils.), Inc.]
4. **Admitting History** or its equivalent inclusive of other hospital records containing patient's past medical history
5. **Discharge Summary** or its equivalent
6. Two (2) valid **Proofs of Identity** (*preferably government issued IDs with photo and signature*) of the insured

If critical illness is caused by an accident or violence

7. **Police Report**
8. **Medico-Legal Report**

Additional Claim Requirements (*submit requirements appropriate to your case*)

If diagnosis is Heart Attack (*must be diagnosed by Cardiologist or Cardiovascular Surgeon*)

- New electrocardiographic (ECG) changes
- Blood Test
- Medical Records indicating the history of typical chest pain

If diagnosis is Stroke (*must be confirmed by a Neurologist*)

- CT Scan or MRI

If diagnosis is Cancer

- Surgical Pathology/Histopathology Report
- Biopsy Results

If diagnosis is Kidney Failure

- Creatinine Clearance
- Laboratory Tests/Procedures (i.e. blood test, ultrasound, etc.)

If insured underwent Major Organ Transplant

- Record of Operation

If diagnosis is Dissecting Aortic Aneurysm (*must be confirmed by Cardiologist or Cardiovascular Surgeon*)

- CT Scan, MRI, MRA or Angiogram

If diagnosis is End Stage Lung Disease

- FEV1 test result
- Medical Records

If diagnosis is Progressive Muscular Atrophy (*must be confirmed by a Neurologist*)

- Electromyography

*Note: Other requirements may still be required after initial review of submitted documents.
Contestable claims are subject to investigation and will affect processing time.*

For further inquiries, please contact our Customer Care Center at telephone number 849-9888 from Mondays to Fridays, 8:00 a.m. to 7:00 p.m. or visit our website at www.sunlife.com.ph.

