

Checklist - Living Benefit Claim Requirements (Female and Maternity Benefits)



Important Reminders:

- Submit only certified true copies
- Documents submitted will not be returned

Basic Claim Requirements

1. Claimant's Statement [form to be supplied by Sun Life of Canada (Phils.), Inc.]
2. Attending Physician's Statement [form to be supplied by Sun Life of Canada (Phils.), Inc.]
3. Authorization [form to be supplied by Sun Life of Canada (Phils.), Inc.]
4. Admitting History or its equivalent inclusive of other hospital records containing patient's past medical history
5. Discharge Summary or its equivalent
6. Two (2) valid Proofs of Identity (*preferably government issued IDs with photo and signature*) of the Claimant

Additional Claim Requirements (*submit requirements appropriate to your case*)

If diagnosis is Cancer of the Breast, Cervix Uteri, Uterus, Ovary, Fallopian Tube or Vagina or Carcinoma-in-situ of the Uterine Corpus, Ovary, Fallopian Tube or Vagina

- Surgical Pathology/Histopath Report
- Record of Operation if diagnosis is Carcinoma-in-situ of the Uterine Corpus, Ovary, Fallopian Tube or Vagina

If diagnosis is Systemic Lupus Erythematosus (S.L.E.)

- Two or more of the following tests being positive:
 - ✓ Anti-nuclear antibodies
 - ✓ Anti-DNA
 - ✓ L.E. cells
 - ✓ Anti-Sm (*Smith IgG Autoantibodies*)
- Medical Records indicating at least four of the following presentations:
 - ✓ Malar rash
 - ✓ Discoid rash
 - ✓ Photosensitivity
 - ✓ Oral ulcers
 - ✓ Arthritis
 - ✓ Serositis
 - ✓ Renal Disorder
 - ✓ Leukopenia (<4,000/uL) or Lymphopenia (<1,500/uL) or Haemolytic anemia or Thrombocytopenia (<100,000/uL), Neurological disorder

If diagnosis is Rheumatoid Arthritis (*must be confirmed by a Rheumatologist*)

- Rheumatoid Factor Test

If diagnosis is Severe Osteoporosis

- Bone density studies
- Skeletal X-rays or MRI

If insured underwent Hysterectomy or Dilatation and Curettage (D&C) (*must be diagnosed by an Obstetrician-Gynecologist*)

- Record of Operation

If insured underwent Major Plastic Surgery due to Accidents or Skin Transplantation due to Accidental Burning (*must be diagnosed by a Surgeon*)

- Record of Operation or its equivalent
- Police Report
- Driver's License if accident occurred while insured was driving a vehicle

If diagnosis is Disseminated Intravascular Coagulation (D.I.C.)

- Hematology Report

If diagnosis is Ectopic Pregnancy (*must be confirmed by an Obstetrician-Gynecologist*)

- Laparoscopic Surgery Report or Laparotomy Record

If diagnosis is Hydatidiform Mole (*must be confirmed by an Obstetrician-Gynecologist*)

- Surgical Pathology/Histopath Report

Note: Other requirements may still be required after initial review of submitted documents. Contestable claims are subject to investigation and will affect processing time.

Carcinoma-in-situ and Severe Osteoporosis are applicable only to Sun Maiden/Sun Maiden Plus plans and Female Critical Illness Benefit/Female Critical Illness and Maternity Benefits riders.

For further inquiries, please contact our Customer Care Center at telephone number 849-9888 from Mondays to Fridays, 8:00 a.m. to 7:00 p.m.

