

Checklist - Living Benefit Claim Requirements SUN Fit and Well (Heart Related)

Important Reminders:

- Submit only certified true copies
- Documents submitted will not be returned

Basic Claim Requirements

1. **Claimant's Statement** [form to be supplied by Sun Life of Canada (Phils.), Inc.]
2. **Attending Physician's Statement** [form to be supplied by Sun Life of Canada (Phils.), Inc.]
3. **Authorization** [form to be supplied by Sun Life of Canada (Phils.), Inc.]
4. **Admitting History** or its equivalent inclusive of other hospital records containing patient's past medical history
5. **Discharge Summary** or its equivalent
6. Two (2) valid **Proofs of Identity** (*preferably government issued IDs with photo and signature*) of the insured
7. **Statement of Account** from hospital (for SUN Fit and Well Advantage plans only)

If cause of critical illness is violent or accidental

8. **Police Report**
9. **Medico-Legal Report**
10. **Driver's License** if accident occurred while insured was driving a vehicle

Additional Claim Requirements (*submit requirements appropriate to your health condition*)

Minor Critical Illness

If diagnosis is Cardiac Pacemaker Insertion (*must be certified by Cardiologist or Interventional Cardiologist*)

- Holter Monitoring Report
- Record of Operation/Surgical Report or its equivalent

If diagnosis is Cardiac Defibrillator Insertion (*must be certified by Cardiologist or Interventional Cardiologist*)

- Holter Monitoring Report
- Record of Operation/Surgical Report or its equivalent

If diagnosis is Angioplasty and Other Invasive Treatment for Coronary Artery Disease (*must be certified by Cardiologist or Interventional Cardiologist*)

- Coronary Angiography
- Record of Operation/Surgical Report or its equivalent

Major Critical Illness

If diagnosis is Acute Heart Attack (*must be diagnosed by Cardiologist or Cardiovascular Surgeon*)

- New electrocardiographic (ECG) changes
- Blood Test with evidence of elevation of enzyme e.g. Troponin I / CKMB
- Medical Records indicating the history of typical chest pain

If diagnosis is Coronary Artery Bypass Surgery (*must be diagnosed by Cardiologist or Cardiovascular Surgeon*)

- Coronary Angiography
- Record of Operation/Surgical Report or its equivalent

If diagnosis is Dissecting Aortic Aneurysm (*must be confirmed by Cardiologist or Cardiovascular Surgeon*)

- CT Scan, MRI, MRA or Angiogram
- Record of Operation/Surgical Report or its equivalent

If diagnosis is Replacement of Heart Valve (*must be diagnosed by Cardiologist or Cardiovascular Surgeon*)

- Chest X-ray
- Record of Operation/Surgical Report or its equivalent

If diagnosis is Surgery for Disease of the Aorta (Aorta Surgery) (*must be diagnosed by Cardiologist or Cardiovascular Surgeon*)

- Objective laboratory or imaging reports to support the diagnosis
- Record of Operation/Surgical Report or its equivalent



Additional Claim Requirements *(submit requirements appropriate to your health condition)*

If diagnosis is **Cardiomyopathy** *(must be diagnosed by Cardiologist or Cardiovascular Surgeon)*

- Echocardiography

If diagnosis is **Eisenmenger's Syndrome** *(must be certified by Interventional Cardiologist)*

- Echocardiography
- Cardiac Catheterization Result

If diagnosis is **Idiopathic Pulmonary Arterial Hypertension** *(must be certified by Interventional Cardiologist)*

- Cardiac Catheterization Result
- All laboratory and diagnostic procedures

If diagnosis is **Severe Infective Endocarditis** *(must be diagnosed by Cardiologist)*

- Blood Culture Results
- 2D-echo with Doppler Studies

Note: Other requirements may still be required after initial review of submitted documents.

Contestable claims are subject to investigation and will affect processing time.

For further inquiries, please contact our Client Care at telephone number 849-9888 from Mondays to Fridays, 8:00 a.m. to 7:00 p.m. or visit our website at www.sunlife.com.ph.